



# GUARANTEE TERMS

BLACHPROFIL 2 grants a technical guarantee for the FIT roofing panel in the following coatings:

Coating name [the designation of the coating covered by the warranty is on the underside of the sheet]	Period of the technical guarantee in years
POLIESTER Standard [RAL]	10
ULTIMAT [UTK]	20(30*)
ICE COVER ZM [ICep]	35
HERCULIT [HC]	40

BLACHPROFIL 2 grants an extended 30-year technical guarantee for the FIT roofing panel with ULTIMAT [UTK] coating. The condition for extending the guarantee period is the purchase and installation of the "INGURI" gutter system by BLACHPROFIL 2. The guarantee is valid in the territory of the European Union, with the exception of countries located by the Mediterranean Sea basin under normal environmental conditions (atmospheric corrosivity C3 according to EN-ISO 12944-2: 2018-02)

1. A prerequisite for granting the Guarantee is registration of the coating on the website [www.warranty.bp2.eu](http://www.warranty.bp2.eu) by the Customer. The product must be registered in the guarantee system within maximum 21 days since the installation, however not later than before expiration of the final installation date.

BLACHPROFIL 2® Sp. z o. o.  
ul. Nadwiślańska 11/139  
30-527 Kraków

NIP: 6762431701, Regon: 121387608  
Nr rejestrowy BDO 00027817  
KRS: 0000369912 SR dla Krakowa - Śródmieście,  
Kapitał Zakładowy: 96 838 900,00 zł

Zakłady produkcyjne:  
Production Plants:

Grojec, ul. Grojecka 39  
32-566 Alwernia k/Krakowa

ul. Budowlanych 10  
41-303 Dąbrowa Górnicza

Bank Handlowy w Warszawie S.A.  
PL95 1030 1508 0000 0008 0325 4001 PLN  
PL76 1030 1508 0000 0008 0325 4052 EUR/SWIFT: CITIPLPX

PKO BANK POLSKI S.A.  
PL 59 1020 2313 0000 3402 0627 1235 PLN  
PL 76 1020 2313 0000 3902 0627 1557 EUR/SWIFT: BPKOPLPW



The Guarantee Card in PDF format received upon completion of the registration in the Internet system is the evidence of the guarantee. The Guarantee Card and the purchase evidence must be kept throughout the guarantee period. In case any of the aforementioned documents is missing or the form is filled out incorrectly, this will render the guarantee null and void.

2. The guarantee is valid on condition that:
  - a. the roofing is installed according to the construction standards.
  - b. installation is completed before the final installation date.
  - c. farmer screws are used to install the BP2 FASTENING and accessories made of materials purchased via BLACHPROFIL2 sales network. This applies to: flat metal sheets, flashings and snow traps.
  - d. defective surface means at least 5% of the total purchased metal sheet.
  - e. the Guarantor's recommendations contained in the "Installation Instructions - FIT Roofing Panel" were followed, and the installation was carried out in accordance with the instructions in normal environmental conditions: the building's location is up to 900 m a.s.l. and more than 5 km from a sea (sea belt), coastal water reservoirs and port areas.
  - f. damage is a result only of quality defects of the goods and does not result from normal use.
  - g. annual inspections and maintenance are performed using professional methods, deposit and contamination even at spots protected against rain are removed on regular basis, and Customer can document the mentioned actions (e.g. by means of an invoice or receipt for the service, photos).
  - h. agents used for protection against lichens and for cleaning do not contain copper ions and the roofing does not contact copper or fluid flowing out of copper pipes.  
panels are not installed in places exposed to corrosive agents, ash or other fragments of burnt substances, soot, cement dust, wet cement mortars, cement-based adhesives, materials that may cause galvanic or contact corrosion, do not come into contact with fresh, wet and impregnated wood and animal pollution.
3. The instructions for transport, storage and assembly of the FIT roofing panels are an integral part of the guarantee terms.
4. Corrosion at the factory cut edges cannot exceed 10 mm along 10% section of the whole edge.
5. FIT roofing panel coatings are covered by an aesthetic guarantee for 5 years for RAL and UTK coatings, 10 years for ICep coatings and 15 years for HC coatings.
6. The period of technical and aesthetic guarantee starts at the date of production.
7. Any claims based on the guarantee must be made in writing via registered letter directly to BLACHPROFIL 2 within maximum 14 days since obtaining the knowledge about such defect, under pain of guarantee loss. Claim should include detailed description of fault and documents mentioned in item 8.



8. The condition to start the claim procedure is presentation of the Guarantee Card together with purchase evidence (i.e. invoice, bill) and documents confirming annual inspections and maintenance of the product in the form of a copy appended to the written claim.
9. The buyer is obliged to provide free and compliant with health and safety regulations access to the claimed product to persons designated by BLACHPROFIL 2.
10. Claim will be recognized within 30 days since its submission. BLACHPROFIL 2 reserves the right that in case any additional expert opinions are necessary, the period may be extended respectively. BLACHPROFIL 2 undertakes to respond within this period by letter or by phone regarding the consideration of the complaint, how to terminate it, and in the event of failure to accept it, it will inform the Customer about the reasons for such a decision.
11. This guarantee is subject to Polish law and must be interpreted accordingly. Granting the guarantee excludes the application of the provisions of Art. 556 and the Civil Code regarding warranty, with the proviso that the guarantee for the sold consumer goods does not result in the exclusion, limitation or suspension of the rights of the Buyer who is a consumer within the meaning of art. 22 1 of the Civil Code under the warranty.
12. The liability of BLACHPROFIL 2 resulting from the guarantee covers only the delivery to the Customer by BLACHPROFIL 2 of the goods free from defects in the amount corresponding to the size of the defective goods or for the repair of the complained sheet by repainting it or the return of the sale price for the defective goods with the simultaneous return of the defective goods by the Customer.
13. BLACHPROFIL 2 reserves the right to choose the methods of closing the guarantee procedure. Other complaints than these mentioned in item 10 are excluded within the scope approved by law. Financial responsibility of BLACHPROFIL 2 cannot exceed the value of goods according to purchase order the claim applies to. At the same time, when accepting the claim, BLACHPROFIL 2 reserves the option to amortize Customer's claim in amount of two percent of the goods value for each started year of the period (starting from the second year the guarantee is in force) of the guarantee.
14. BLACHPROFIL 2 is not responsible for any indirect or direct losses and for additional losses resulting in relation to a defect the guarantee applies to. Customer's complaints by virtue of defects caused by physical faults different from defects within the product itself are hereby excluded.

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## 15. Definitions:

**Technical guarantee** - understood as no loss of waterproofness due to qualitative defects of the object the guarantee applies to.

**Aesthetic guarantee** – understood as lack of peeling off or falling off the coating, atypical changes in colour in the form of spot discolouring. Uniform changes in the colour intensity at individual planes exposed to UV radiation are allowed.

**Final installation date** - date of two months since the purchase date.

## 16. Protection of personal data.

According to art. 13 of the general decision about personal data protection of 27 April 2016 (Journal of Laws UE L 119 of 04.05.2016) Blachprofil 2 informs that:

- 1) the administrator of personal data transferred by the Buyer is BLACHPROFIL 2 SP. Z O.O., UL. NADWIŚLAŃSKA 11/139, 30-527 CRACOW,
- 2) Buyer may contact the Personal Data Protection Inspector of the Company - inspektor@bp2.pl or ul. Grojecka 39, 32-566 Alwernia,
- 3) personal data transferred by the Buyer will be processed in order to implement a contract - based on art. 6 par. 1 let. b of the general decision about the personal data protection of 27 April 2016,
- 4) only the entities participating in the claim process or entities authorized to receive personal data based on the law are the recipients of the personal data transferred by the Buyer,
- 5) personal data provided by the Buyer will be stored based on the legitimate interest pursued by BLACHPROFIL 2,
- 6) The Buyer has the right to request BLACHPROFIL 2 to access personal data, rectify it, delete it or limit its processing,
- 7) personal data transferred by the Buyer will be kept until the said justified interest exists,
- 8) Buyer has the right to place a complaint to the supervisory body,
- 9) provision of the personal data is voluntary, however refusal to provide it may lead to refusal to conclude a guarantee contract or recognize a claim.

## IMPORTANT

- a. It is unacceptable to use tools that cause a thermal effect (sudden temperature increase), e.g. an angle grinder, for cutting metal sheets.
- b. Profiling and bending of sheets should be performed at a temperature of min. 15°C.
- c. After completing the assembly works, the roof surface should be thoroughly cleaned of any remnants of cutting and fixing sheets and accessories. In case of small coating defects, it should be protected with a touch up lacquer.
- d. Failure to comply with the above recommendations results in the loss of the warranty and the dismissal of any complaints.

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